

## MTCS and ANNUAL PLAN COMMITMENTS MONITORING Q2 2007-08 - Adult Services

### A – Improved Quality of Life for People

Green – On Trajectory And Within Acceptable Tolerances,

Amber – Off Trajectory And Outside Acceptable Tolerances But With Prospects For Recovery With Remedial Action;

Red- Off Trajectory And So Far From Acceptable Tolerances There Is Little Prospect Remedial Activity Will Get Indicator Trajectory Back On Target

Commitment	Responsible Officer	Red/Amber/ Green?	Progress to Date, Explanation for any Shortfall and Corrective Action (Include Latest Data Where Required)
<b>Adults</b>			
Continue to support older people who want to remain living independently at home. We will do this through the greater use of rehabilitation, intermediate care, and respite services.	Sheila Rochester	Green	Older people continue to be supported to live independently at home particularly via rehabilitation services and intermediate care. Over half the people receiving a service via the Home Assessment and Review Teams (HART) are fully reabled to continue living independently. There has also been a small increase in the occupancy levels at the rehabilitation units.
We will develop a range of supported accommodation for older people, as an alternative to residential care.	Sheila Rochester	Amber	Consultation extended to November 2007. Development of extra care schemes will be assisted by investment from the sale of care homes should this be agreed.
Our multi-agency Home Safety Group will be implementing a number of initiatives, including specific actions on fire safety and 'cold calling'.	Sandy McMillan	Green	Planned publicity and other activities are all on track to be delivered on time.
Improve older people's health and emotional well-being by increasing the range of leisure and recreational activities available to them through greater use of Direct Payments.	Sheila Rochester	Amber	There are currently 60 older people in receipt of a direct payment for recreational purposes; slightly less than would be hoped at this stage. However, with an additional part-time post created to support people onto direct payments and improvements in the uptake over the past few months, it is forecast that performance will reach the March 2008 target.
Continue to work closely with the Department for Work and Pensions to maximise the levels of income for older people. In particular, we will increase the take-up of benefits such as Attendance Allowance, Housing Benefit, and Council Tax Benefit.	Sheila Rochester	Amber	Good progress with partners, but activity is below anticipated. Publicity events and referral processes are being refined to increase take-up.
Continue to develop the DALE service.	Sheila Rochester	Green	Service on schedule
Create a range of new opportunities for people with learning disabilities, and will	Sue Disley	Green	Within Charnwood, the new base in Shepshed opened in April 07, a base in Loughborough at URC church will open

significantly increase choice and promote independence. In 2007-08, the programme will focus on Charnwood and North West Leicestershire			.November 07. There is some concern about unexpected costs in the Glebe scheme but other estimates are currently being sought. Two new bases are planned next year in South Charnwood and a potential building is being assessed. Within NWLeics, improvements to the existing building are in progress this year. Two bases are planned next year and a potential base in Ibstock is being assessed.
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## A – Improved Quality of Life for People cont

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We are planning major schemes in partnership with district councils and housing providers to improve respite facilities and to increase the availability of supported housing options.	Sheila Rochester	Amber	Consultation on supported accommodation is delayed due to second proposal. Decision expected November regarding the role of 4 in-house homes.
Promote mental health and well-being within all public sector workplaces and <b>in at least fifteen commercial sector workplaces</b> by implementing the Health and Safety Executive Stress Management Standards.	Sandy McMillan/ Sue Disley	Green	All public sector workplaces are engaged in the work. The risk that some may be unable to implement within targeted timescales because of capacity issues, is being addressed through active support from the Implementation Co-ordinator. Contact with commercial sector workplaces is ongoing and the target of at least 15 being engaged in the work is on target.
Complete the review of adult mental health day services to ensure that they are person-centred and socially inclusive.	Sue Disley	Amber	Consultation ends on 27th October 2007, based on the analysis of the outcomes from consultation to date it is likely that there will need to be changes to the proposals. The Project managers are developing a number of proposals for the Cabinet to consider on 20th December 2007.
Publish a new Carers' Strategy and increase the range of services available to carers, including increasing the take up of Direct Payments and the availability of flexible breaks.	Sheila Rochester	Green	Carers' Strategy to Cabinet in December. Increased carer's services being promoted through Direct Payments and carers champions.
Participate in a new national initiative to improve services in mental health care for black and minority ethnic and excluded groups. This will ensure that people have	Sue Disley	Amber	Leicestershire along with Leicester City and Rutland is a Focussed Implementation Site. The first target for appointment of Community Development Workers has been met. Needs assessments have been validated and we are

access to appropriate services and experience less discrimination.			preparing plans for further developments.
Develop a commissioning strategy for people who are deaf or hard of hearing to improve the range and quality of services available to them.	Sheila Rochester	Green	The Commissioning Strategy is being developed by Action Deafness due to report in 2008.
Continue to use Equality Impact Assessments as an integral part of service development.	Sue Disley / Sheila Rochester	Amber	Service Reviews take account of the need to assess the impact on people with different needs. The Learning Disability Partnership Board is assessing the impact of its work in relation to people with complex needs. The review of mental health day services includes an EIA.  EIAs on DALE/public information/carers/domiciliary care and physical disability are on track

### C – Improving Services to Deliver High Quality and Value for Money

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Respond to new arrangements to ensure effective public and patient involvement in Adult Social Care and Health services.	Mick Connell	Amber	Legislation in relation to the new arrangements for LINKs has been delayed in Parliament. Detailed guidance is also not yet available. Initial discussions are taking place with partners and contingency plans will be put into place if the new arrangements cannot be set up by April 2008 which remains the Department of Health deadline.

## MTCS targets and priorities Older People (None LAA)

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HIGH PRIORITIES	WE WILL ACHIEVE	Responsible Officer	Red/Amber/Green?	Progress to Date, Explanation for any Shortfall and Corrective Action (Include Latest Data Where Required)
Develop partnerships in health and social care services	A strategy with Primary Care Trusts to support people with long term conditions to live at home and reduce hospital admissions	Sheila Rochester	Amber	There is a long term conditions project board established and work should begin soon on a strategy with the PCT which includes re-configuring services that support a reduction in emergency hospital admissions.